

1130 Western Blvd
Jacksonville, NC 28546
(910) 346-2347 Bakery
(910) 265-6885 Cell (event day only)
Email: weddings@americandreamcakes.com



Cake Contract

Contact Information

Bride/Customer: _____ Delivery: _____

Address: _____ Address: _____

Phone: _____ Add. Phone: _____

E-Mail: _____

Event Date: _____ Event Time: _____

Cake Design

of Servings: _____ Tier Size: _____

Cake Flavor: _____

Icing Type: _____

Filling/Washes: _____

Flowers: _____

Trim: _____

Cake Topper: _____

Rental(s): _____

Groom's Cake: _____

Design Notes: _____

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Cost

Cake \$ _____

Groom's Cake \$ _____

Cake Topper \$ _____

Rental Fee(s) \$ _____

Equipment Deposit \$ _____

Delivery/Setup \$ _____

Sales Tax \$ _____

Total Cost \$ _____

Retaining Fee (50%) \$ _____

NON REFUNDABLE

Additional Payments \$ _____

Additional Payments \$ _____

Additional Payments \$ _____

Balance Due \$ _____

Balance Due Date: _____

“Once you sign the contract the retaining fee is not refundable for any reason”

 Customer Date ADC Representative Date

 Pick Up By / Delivered By Time

 Contact Person (Day of Event) Relation Phone

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This contract is between American Dream Cakes, Inc. and signed client.

A 50% retaining fee of the total bill is required at time of ordering/signing contract. **Contract is not valid until the retaining fee has been received/processed. The retaining fee is NON refundable.** Balance payment is due no later than thirty (30) days prior to wedding/event.

Reusable equipment, if applicable, is to be returned to the bakery within three (3) business days after the wedding/event in clean working condition. A \$10.00 fee will be deducted from the equipment deposit if items are not clean. A late fee of \$5.00 per day will be deducted from the equipment deposit after the three (3) business days.

American Dream Cakes, Inc. bakes all cakes fresh and therefore exercises the right to use decorators' discretion and reserves the right to substitute cake flavors and fillings as necessary. American Dream Cakes, Inc. will do their best, but do NOT guarantee, an exact color match for icings and decorations. American Dream Cakes, Inc. will NOT put fresh flowers on any cake. Brides/customers who choose to use fresh flowers release American Dream Cakes, Inc. from any responsibility/liability should anybody suffer illness /death due to allergic reactions, poisonous chemicals etc. to the/in the flowers. **American Dream Cakes, Inc. do NOT guarantee 100% nut free products.**

American Dream Cakes, Inc. responsibility for the cake/product ends upon pickup/delivery and may not be held liable for any damage that occur to the cake/product after it's been picked up/delivered. In case upon arrival at the delivery destination it is locked American Dream Cakes, Inc. delivery service will make the attempt to contact the bride/customer. If bride/customer cannot be reached they will wait 15 minutes at the destination. After that the cake/product will be brought back to the bakery and it will be the bride/customers responsibility to make arrangements to pick up cake/product from the bakery. American Dream Cakes, Inc. will not make deliveries during severe weather. In such instant the cake will be kept at ADC bakery for the customer to pick up. American Dream Cakes, Inc. recommends that brides/customers ordering cakes especially for dates during Hurricane season (June 1st- Dec. 1st) buy a cancelation/postponement insurance policy from a third party company. American Dream Cakes, Inc. will refund the delivery fee (if applicable) in case of non-delivery due to weather. American Dream Cakes, Inc. may not be held liable for more than the total purchase price for any reason/circumstance.

Cancellation policy:

By signing this contract you understand that the product to be created by ADC is unique and that ADC is setting aside time for research, ordering ingredients / supplies, ordering / creating custom decorations, scheduling amount of staff to work as well as turning other potential clients away, a substantial amount of time before your event. You understand that your product will be ready on the Date of Engagement. If you cancel, ADC will suffer losses due to the commitment they've made to you. These losses are hard to measure and therefore **ADC has a strictly followed refund policy if you decide to cancel this contract. No exceptions!**

American Dream Cakes, Inc. will refund payments made (excluding the 50% retaining fee) for cancellations made up to sixty (60) days before wedding/event.

For cancelations made 59-45 days prior to wedding event, 50% of payments made (excluding the 50% retaining fee) will be refunded.

For cancelations made 44-31 days prior to wedding event, 25% of payments made (excluding the 50% retaining fee) will be refunded.

No refunds will be given for cancellations less than thirty (30) days before the wedding / event.

Contracts that have not been paid in full ten (10) days prior to wedding/event will be considered cancelled by customer and no refunds will be given.

Change of date policy:

There is a 50% of total bill rescheduling fee for changing your event date. This is to cover some of ADC's loss of revenue for reserving two separate dates for you, resulting in other clients having been turned away twice. ADC only allows ONE change of event date based on availability. No refunds are given if the new date requested is not available.

There is a \$25.00 service charge for any returned checks.

I (customer) have read this statement and by signing this contract I agree to these terms.

Client

Date of Wedding / Event